كليفلاند كلينك أبوظبي
Cleveland Clinic Abu Dhabi

3RD ANNUAL NURSING CONFERENCE

NURSING 2031: ADVANCING CASE MANAGEMENT A PILLAR OF FUTURE-READY, SUSTAINABLE, AND INCLUSIVE HEALTHCARE SYSTEM - 1ST CCAD CASE MANAGEMENT FORUM

CONFERENCE PROGRAM

TRACK 2: CASE MANAGEMENT

19TH NOVEMBER 2026		
07:30 – 08:30	Registration, Networking Breakfast & Innovation Exhibition	
08:30 – 08:50	**Welcome Ceremony | Colin Fleming** Conference Chair **Opening Video – Nursing 2031: Shaping the Future of Healthcare**	
08:50 – 09:05	**Opening Remarks & Welcome Address** **Elizabeth Govero** Chief Caregiver Officer, Cleveland Clinic Abu Dhabi	
09:05 – 09:45	**Keynote** Nursing 2031: The Future of Healthcare in the Age of AI	**Farah Shamout** New York University, Abu Dhabi, UAE
09:45 – 09:55	Emirates Nurses Association	**Emirates Nurses Association**
10:00 – 10:15	Welcome Guests & Awarding Partners	**Elizabeth Govero** Chief Caregiver Officer
10:15 – 10:30	Leading AI and Digital Transformation	**Sumathi Krishnaprasad** Chief Digital Officer Cleveland Clinic Abu Dhabi, UAE
10:30 – 11:00	Distinguished Opening Address	
11:00 – 11:30 (30 min)	**COFFEE BREAK & INNOVATION EXHIBITION / POSTERS**	
11:30 – 12:15	**Theme 1:** Sustainability & Innovation in Healthcare **Moderator:** Maha AlHassan, Lead Case Management Cleveland Clinic Abu Dhabi	
11:30 – 11:45	Leadership in Case Management	**Jacqueline Yammine** Cleveland Clinic Abu Dhabi, UAE
11:45 – 12:00	Personal, Organisational, and Contextual Drivers of Work Engagement Among Nurse Case Managers in Abu Dhabi Public Hospitals: A Qualitative Study	**Ahmed Ayoub** Sheikh Shakhbout Medical City– PureHealth, Abu Dhabi, UAE
12:00 – 12:15	**Variability in Discharge Documentation:** Implications for Patient Safety and Care Continuity	**Presented by: Najla Touma** **Contributing Authors:** **Omar Alhajjeh, Zeina Nasr** Cleveland Clinic Abu Dhabi, UAE

12:15 – 13:00	**Theme 2:** Resource Stewardship **Moderator:** Jacqueline Yammine, Director Cleveland Clinic Abu Dhabi	
12:15 – 12:30	**Transforming Transitions:** A Data-Driven Case Management Success on Level 17 ACU. Advancing Patient-Cantered Care Through Data-Driven Case Management	**Presented by: Omar H. Alhajjeh** **Contributing Authors:** **Abed AlRahman Kaskas** Cleveland Clinic Abu Dhabi, UAE
12:30 – 12:50	Evaluating the Impact of a Standardized Documentation Policy and Electronic Health Record Upgrade on Avoidable Hospital Day Reporting	**Presented by: Maha AlHassan** **Contributing Authors:** **Muna Ahmed, Laila Abdulla** Cleveland Clinic Abu Dhabi, UAE
12:50 – 13:00	**Q&A (Theme 1 & 2)**	
13:00 – 14:30	**PRAYER & LUNCH BREAK** **NETWORKING & INNOVATION PODS** **POSTER PRESENTATIONS – ATTENDEES TO VISIT POSTERS & VOTE**	
14:30 – 14:50	**Implementation of a Multifaceted Discharge Optimization Programme:** Trends in Discharge-Before-11-AM Performance and Hospital Patient Flow	**Sarah Darwish** Burjeel Medical City, Abu Dhabi UAE
14:50 – 15:20	**Panel Discussion & Q&A** **Moderator**: Najla Touma, Lead Case Management | **Panelist**: Zidan Salman & Jacqueline Yammine Amana Healthcare & Cleveland Clinic Abu Dhabi	
15:20 – 15:50	**Theme 3:** Community Integration and Population Health **Moderator:** Lorna Hornby, Lead Case Management Cleveland Clinic Abu Dhabi	
15:20 – 15:35	**Streamlining Post-Discharge Transition of Care:** Challenges and Prevention of HF Readmissions	**Angela Abbey** Cleveland Clinic Abu Dhabi, UAE
15:35 – 15:55	Predictive Validity of the Case Management Complexity Screening Tool and Severity DRG for Stroke Patients Related to Prolonged Hospital Length of Stay in Cleveland Clinic Abu Dhabi	**Presented by:** Zeina Nasr **Contributing Author:** Nahla Touma Cleveland Clinic Abu Dhabi, UAE
15:55 – 16:35	**Theme 4:** Social Empowerment **Moderator:** Ibrahim Senno, Lead Case Management Cleveland Clinic Abu Dhabi	
15:55 – 16:10	**Enhancing Transplant Outcomes in the UAE:** Integrating Social Determinants of Health through Social Work, Patient Education, and Case Management	**Presented by:** **Salma Sidani** **Contributing Authors:** Fatima Alzaabi, Lorna Hornby Cleveland Clinic Abu Dhabi, UAE
16:10 – 16:15	**Q & A**	
16:15 – 16:30	Leading Engagement: Strengthening a Culture of Professional Excellence Through Wellness, Recognition, and Shared Leadership	**Rizalino III Galicia** Cleveland Clinic Abu Dhabi, UAE
17:00 – 17:15	**Awards Ceremony & Recognition** **Closing Remarks & Conference Wrap-up**	